

Herriots Hotel with Rhubarb Restaurant

Job Description – Housekeeper/ Hotel Cleaner

What will my position be?	Housekeeper/ Hotel Cleaner
Who will I report to?	Line Manager
Hours of Work:	9.00am Start – Roughly 16/20 hours
Salary:	£9.50 per hour

About Herriots Hotel & Rhubarb Restaurant?

Finalist in the White Rose Small Hotel of the Year, and Regional Wedding venue of the Year, this unit is passionate about what it does, and values its team. Tripadvisor rated #1 hotel in Skipton.

Located in Skipton, North Yorkshire on the edge of the town, this operation has a 40-cover restaurant with bar, function suite for 100 and 25 bedrooms with an additional 5 in our Herriots House located next door to the hotel. Maintaining a minimum of 80% occupancy, a busy function trade and steady restaurant and bar clientele, this enthusiastic and capable team require someone with drive, enthusiasm, and a solid work ethic to join them. The restaurant and bar are both delightful and comfortable.

Herriots House is our new addition, a stunning detached Victorian house located next to the hotel with 5 bedrooms sleeping 16 guests, 6 bathrooms, private courtyard, and hot tub, great for private hire for family get togethers or group parties.

Our restaurant, Rhubarb serves fresh home-cooked food, regional, and traditional with a twist.

As a member of the trip advisor “Hall of Fame” the hotel has been recognised for over 8 years for the quality of its food, drink, and service and not least the team looking after them.

What are we looking for?

Our team help to make the biggest difference - If you enjoy variety and are at your best when being part of a team as well as being passionate about delivering excellent guest service through your high-quality housekeeping work, this role is for you.

Responsibilities include:

- Maintaining and cleaning the public areas within the hotel
- Cleaning all rooms to a high standard ensuring any issues are forwarded to the reception team
- Helping to achieve the highest levels of guest’s satisfaction in all areas with the rest of the team
- Applicants should be flexible with working hours and must be available at the weekends
- Additional work might be offered at our holiday home – Herriots House, which is situated next door to the hotel

You will have:

- Ideal candidate will be a people person, who is keen on providing a high quality and friendly customer experience
- Previous experience in hotel cleaning, room attendant or public area cleaner
- Experience with handling guests’ queries
- A friendly positive attitude and attention to detail

What benefits will I receive?

Your benefits will include a competitive rate of pay, holiday entitlement, full training and uniform provided. Friends and family accommodation rates and discount on food and drinks.