



FAQ's for weddings at Herriots Hotel & Rhubarb Restaurant

FOOD

Q - Can we have a choice of menu?

We ask for you to choose a set meal for everyone, our menu options can be found in our wedding brochure. We would always recommend offering an option of 2 choices to your guests for each course i.e. 2 starters, 2 meat & 1 vegetarian and 2 desserts. More choices can be available at an additional fee per person. Menu choices will be required 4 weeks prior to the date of your special day.

Q - Can you cater for special dietary requirements i.e. gluten free, vegetarians, vegans etc.?

Yes – although we do require full details in advance. This will be discussed during the wedding meetings.

Q - Do you cater for children/babies?

We do have a separate children's menu which can be found in our wedding brochure. Children's menu is available up to the age of 8 years.

Q - Do you have any highchairs?

Yes, please kindly request these in advance.

Q - Do all guests have to be catered in for the evening reception?

We do advise that all evening guest numbers are catered for as per the terms and conditions. This is to ensure that no guests are left hungry! However, if you are looking to reduce catering numbers in the evening, we suggest catering for 90% of your guest list.

Q - Are food vans permitted?

We do not allow the use of outside caterers for hot or cold food on the premises, although we are flexible and may be able to assist you with your ideas.

Q - When do you require final numbers?

We require approximate numbers 14 days in advance. Final numbers are taken as standing 48 hours prior to your wedding. The numbers given at this time will be the minimum numbers invoiced. Within the 48 hours, if a guests(s) cancels last minute which is beyond your control, the decision to reimburse you for this cancellation will be at the Events Manager's discretion.

Q - What time is the latest you can serve the evening buffet?

The latest the evening buffet can be available from is 21:30pm, this is applicable to any of our hot buffet options. If you have selected the BBQ menu, this will be 21:00pm. All buffets can only be left out for no longer than 90 minutes. Our events team will serve all buffets to your guests in a buffet format from the conservatory.

Q - What if we select the BBQ and it rains?

If the weather turns for the worst on the day of your wedding, we can offer to put up a small gazebo to cover the BBQ area. If the weather conditions are extreme, unfortunately we will have to BBQ the items in our main kitchen and serve with the remaining items of the buffet in the conservatory.

BEVERAGE

Q - What time is the bar open until?

Last orders at the main bar & function bar are 00:15am and both bars are to close at 00:30am. This applies for all events that are held on any day of the week.

Q - What draught beers do you have?

We do have a variety of draught beers available in our main bar area. Unfortunately, draught beer is not available on our function bar. We can order in specific ales of your choice; this must be done 6 weeks advance. (Ales that can be ordered are dependent on whether we are able to source these)

Q - How much does it cost for an additional drink at the drink's reception?

Prices can vary depending on which drink that you opt for, prices can be found in the wedding price list. If you are unsure, please enquire with the Events Team for details.

Q - Can we supply our own wines?

This can be discussed with your wedding coordinator. Corkage prices are £12.00 per bottle for wine and £18.00 per bottle for sparkling.

Q - Are the bottles of wine put on the tables for guests to pour themselves or do your events team pour the wine?

If bottles of wine are provided on the tables, then the guests may help themselves. If you are purchasing glasses of wine for your guests, then the events team will go around and offer wine to all your guests during the wedding breakfast. The events team will monitor the usage and can swap accordingly ensuring that your allocation is never exceeded. Additional bottles of wine can be purchased on the day during the wedding breakfast and will be added to your room account to settle on departure. This can only be instructed by yourself and can not be instructed by any other member of the wedding party.

Q - Do you have to have house wine, or can we select something else?

If your does package includes the house wines (red, white or rose) you can pay an extra supplement for additional wine on our wine list.

ACCOMMODATION

Q - How many rooms do you have?

We have 25 bedrooms – a combination of Classic, Classic Plus and Superior rooms. You will be allocated 10 rooms in your bedroom's allocation for a one-night stay on a Saturday evening. Guests who may wish to extend their stay to 2 or more nights would not be included in this quota.

Q - What happens if I do not use all my 10 bedrooms?

We do not charge you for any bedrooms that are not used, however if any of your bedrooms are not taken 4 weeks before the date of your wedding. We will release these from your allocation for resale.

Q - What time is check in, check out and breakfast times?

Check in for all guests is from 3.00pm. Luggage can be stored until rooms are ready. Early check in from 1.00pm can be arranged for an additional fee of £20.00 per room. This must be arranged prior the date of arrival. Check out will be at 10:00am on weekdays and 10.30am on weekends and Bank Holidays. Breakfast service will be either 7am – 9.30am during the week or 8am – 10am during the weekends and Bank Holidays.

Q - Is there much accommodation in the area?

Yes, there is a range of large hotels to smaller B&B's in Skipton and surrounding areas.

Q - Is there a special wedding rate for guests?

Yes, your guests will receive a 10% discount off our Rack Rates, please speak to your wedding coordinator or the hotel reception team for these prices. The discounted rates will only be offered to your guests if they state they are attending your wedding. No discount will be automatically allocated if your guests do not state the wedding party.

CEREMONY

Q - How do I arrange for a Civil Ceremony/ Civil Partnership?

Having confirmed the date and time of the marriage, you should contact the Registrar to ensure that they can attend and conduct the ceremony on the day and time in question. We would recommend a 13:00 – 13:30 wedding. Speak to your wedding coordinator if you are unsure.

Q - What rooms are licensed to hold Civil Ceremonies?

Our conservatory (max 80 guests) The Rhubarb Restaurant (max 60 guests) and The Rosewood Suite (max 100 guests)

Q - Who do I need to supply the music for the Civil Ceremony and in what format?

If the Civil Ceremony is taking place in the hotel, we will require a list of songs 4 weeks prior to the date of your wedding. This can be emailed to your wedding coordinator stating the Artist and the song. We will require the following: 3 songs while guests are waiting, 1 song for walking down the aisle, 2 songs for signing the wedding certificate and 1 song for exit.

MISCELLANEOUS

Q - Is it easy to get taxis for guests?

We recommend a couple of local companies for you to use. These can be ordered on the evening by the reception team. We would recommend to pre-book any taxi to avoid any waiting time.

Q - Where does the evening entertainment go?

Any bands/ DJs are to be situated in The Rosewood Suite for the evening reception. No accommodation is provided for them, therefore, if they need a room to use during the evening. This must be prearranged and purchased beforehand.

Q - What do we do for music during the wedding breakfast?

The hotel can provide background music for you during the wedding breakfast. You are also more than welcome to provide the music if you are more than happy to do so. We just ask for this to be provided on a device which we can insert an aux lead into. Please note, our speakers are designed for background music and not an entertainment system.

Q - Are we allowed to have external suppliers, e.g. photo booths, sweet carts etc.?

We do allow external suppliers; we would normally recommend that such aspects are situated in the conservatory. Leaving more space for you to dance the night away in The Rosewood Suite but this is dependent on each wedding. Feel free to ask your wedding coordinator for our preferred suppliers.

Q - Do we supply menus/place cards etc.?

No, we do not supply name cards or place cards, however we can offer table numbers. These are something you would need to source although we are able to recommend a supplier if required.

Q - Can we have candles?

Yes – they must however be in a safe stand or a candle holder, which complies to health and safety regulations.

Q - Do you require our decorative items?

We require to have all your decorative items the day before your special day, unless already arranged with your wedding coordinator.

Q - How many things will you be able to set up for us on the day? Is there a limitation?

There is only one wedding coordinator on the day of your wedding that will be responsible for assisting with decorating the room for you. We do ask that you are organized as possible and put all items in clearly marked labelled boxes along with a list of where you would like your items to be positioned. We do always endeavor to do as much as possible for you to make the room extra special for your big day, however we are only able to do so many things in the time frame that we are given. All items need to come ready and assembled to place on the tables etc.

Q - Where can we take our photographer for pictures?

If your wedding photographer has been to the hotel before, they will know nearby locations for your wedding pictures. Please check with your photographer for this. Alternative your wedding coordinator can suggest a few places e.g. our courtyard, canal at the back of the hotel, Aireville park (which is located over the canal behind the hotel).

Q - How often will we have meetings?

We would suggest having your first meeting 6 months prior to your wedding date to discuss the full detail outline of the wedding day. A booking form with an updated financial will be sent after all meetings. This is your responsibility to check the booking form and financial to ensure the details listed are correct. Next meeting will take place once you've received your RSVP's back from your guests to ensure you have an updated confirmation of numbers for the wedding breakfast. The final meeting would take place 4 weeks prior to your day for the final financial to be raised for final payment. A catch-up meeting will take place on the day when the decorative items are arranged to be dropped off to discuss any last-minute arrangements.

Q - How is the final balance due and how can I make the payments?

Final balance will be due 14 days prior to your wedding day. After the 48 hours in event of a guests(s) last minute cancellation which is beyond your control, the decision to reimburse you for the cancelled guests will be at the Events Manager's discretion. Payments can be made as little or often as your like, you are more than welcome to call or pop in every month to make payments towards your wedding day. We just ask to make sure you always quote your booking reference number at each time payment is made.

Q - Can I call and ask questions to the wedding coordinator?

Yes of course. However, we just ask if you can be patient as your wedding coordinator might be dealing with other events in the hotel. Messages can be left with the hotel reception team or alternatively, you can email the events team at any stage, events@dinerhubarb.co.uk. Our reception team can only comment and take messages. Therefore, if you have any changes to your wedding day, we do advise you to speak directly to your wedding coordinator.

